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July 24, 2025

Michelle Francis, Vice President, Finance & CFO
Maritime Electric Company, Limited
180 Kent Street
Charlottetown, PE
C1A 7N2

Dear Ms. Francis:

RE: Bill Accuracy – Report to the Island Regulatory and Appeals Commission

The Commission appreciates the work completed by Maritime Electric this spring on Customer Billing Accuracy. There was a significant increase in customer concerns in relation to the rising monthly costs of their electric service during the 2024-25 heating season noted by the Commission, the provincial government and Maritime Electric.

The report filed with the Commission on April 11, 2025 and the interrogatory responses filed on May 22, 2025 provide additional explanations to the rising monthly costs of electric service in the province. The Commission is satisfied with these responses and considers the matter closed. The report and interrogatory responses are available on the Commission's website.

Yours very truly,

Cheryl Bradley, CPA
Senior Financial Advisor