

---

**Subject:**

FW: IWMC Requested Increases

**From:** Tyson Woods

**Sent:** January 23, 2024 9:41 AM

**To:** iwmc <iwmc@irac.pe.ca>

**Subject:** IWMC Requested Increases

Hello,

I would like to share my opposition to the request for additional pricing to be offered to IWMC and their contractors.

I am fully aware of the needs to recognize the rising costs of pretty much everything that is consumed in this day and age.

First the contractor and/or IWMC should be showing what they are doing to help themselves as opposed to pushing increases/costs to their customers. Has head count been addressed in the office? What about costs from their other suppliers? The very last thing that should be done is to impose more costs to the residents of prince edward island unless they can prove they have done everything internally to address their challenges.

Next -- the level of service that I have experienced as both a landlord in Summerside and Kensington as well as a home owner in Kelvin Grove has been deteriorating over the past 18 or so months. How can we justify giving ANYONE a raise with sub par performance? Pick up dates are often missed -- bins recently sat for 2 weeks in Kelvin Grove. Again -- lets look at this long and hard. Why reward sub par performance. How can this be justified? The way this should handled is to show us your performance metrics today and what they will be in 6 months. If there is a plan to improve service to those using the service....then perhaps we can consider half of the raise you are seeking etc.... You get a full raise when you meet the required standards.