

Why would you increase the waste management charges when your service providers can't even provide the service we currently pay for multiple times this year I was missed on my collection days. They have multiple excuses for missing my collection but mostly the blame of the driver or road conditions but yet they never called to complain to the governments supervisor about the conditions. I often see the trucks broken down on the side of the road the shows me the money we are currently paying is not put to good use. Maybe instead of increasing our rates you should lower the amount you're paying for third-party contractors picking up the garbage.

Thanks Charlie Costain