December 8, 2022

Michelle Francis, Vice President, Finance & Chief Financial Officer Maritime Electric Company, Limited 180 Kent Street Charlottetown, PE C1A 7N2

Dear Ms. Francis:

## RE: Hurricane Fiona – Report to the Island Regulatory and Appeals Commission

The Commission understands that Maritime Electric is in the process of preparing a report that details the operating and capital costs incurred as part of Hurricane Fiona restoration efforts. In addition to the financial costs of Hurricane Fiona, the Commission requires Maritime Electric to file a comprehensive report that details the company's preparation and response to Hurricane Fiona.

The purpose of the report is to determine the cause of failure to Maritime Electric's system, while identifying clear and cogent ways by which the company will improve its preparation and response to future weather-related events. Specifically, the report must address:

- 1. Maritime Electric's process of weather forecasting and modelling for weather events generally, and Hurricane Fiona specifically;
- 2. The actions taken by Maritime Electric to prepare in advance of Hurricane Fiona;
- 3. Maritime Electric's communication with customers and stakeholders prior to and following Hurricane Fiona;
- 4. The process of damage assessment for weather events generally, and Hurricane Fiona specifically;
- 5. The restoration efforts undertaken post-Fiona, including the process of prioritizing outages and allocating resources;
- 6. A comprehensive failure analysis that details the cause(s) of failure;
- A thorough explanation of why it took approximately three weeks to restore power to all customers;
- 8. Maritime Electric's current vegetation management plan and any recommended changes arising from Hurricane Fiona; and

9. Long and short-term actions that Maritime Electric will take to improve performance for weather-related outages.

The Commission requests this report on or before January 31, 2023.

Yours truly,

Cheryl Mosher, CA, CPA Senior Financial Advisor

Cheryl Mosher